

Provider Network Management

This reference guide was produced by the Provider Network Management Department in order to assist in the day-to-day operation of the various Physicians Plus Providers.

For additional assistance, Provider Network Management Liaisons are available. Staff members can clarify Physicians Plus policies and procedures as well as assist in problem resolution.

The Provider Network Management Liaisons are available to providers for in-office meetings. These liaisons will come to the provider location to:

- new provider orientation
- train office and support staff
- resolve problem claim issues
- provide new or changing information on policies or programs
- perform site reviews
- discuss concerns
- assist the provider office in any way possible with regard to Physicians Plus business

If you would like to schedule a liaison to visit your office, please contact the Provider Network Liaison at the numbers listed below.

Provider Network Management

Provider Network Management

Mary D. Strasser, Director
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Mark Bennehoff, PNM Liaison
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Service Area: Meriter Hospital; Meriter affiliated physicians; Dodge, Fond du Lac, Green Lake, Jefferson, Marquette, Rock, Walworth, Waupaca, Waushara, and Winnebago counties.

Jean Hooverson, PNM Liaison II
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Service Area: Chiropractic network; Dental network; Adams, Columbia, Grant, Green, Iowa, Juneau, Lafayette, Richland, Sauk, Vernon, and Wood Counties.

Traci Schaefer, PNM Liaison II
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Service Area: UW Hospital and Clinics; UW Medical Foundation; independent providers in Dane county.

Erin Olson, PNM Program Coordinator
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Provider Credentialing

Sarah Linda, Credentialing Supervisor
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Provider Network Management

Provider Contract Administrators

Cliffe Connor, Director of Contracting
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Responsibilities: Negotiating provider contracts and responding to contract related issues.

Ilsa Barnard, Contract Analyst
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Responsibilities: Negotiating provider contracts and responding to contract related issues.

Richard Darga, Contract Specialist
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Responsibilities: Negotiating provider contracts and responding to contract related issues.