



Important ER & Urgent Care Information for Physicians Plus Members

Emergency room (ER) usage is for medical conditions that will likely result in serious jeopardy to the health of a person or unborn child, serious impairment to bodily functions or serious dysfunction of body organs or parts. Urgent or immediate care provides timely access to care when your primary care physician is not available. It is not a substitute for an office visit with your doctor. If you're unsure of the level of care you need, please call your doctor or [NursePlus](#) (866-PPLUSRN) for advice.

Physicians Plus offers many options for emergency and urgent care in its provider network. St. Mary's Hospital in Madison, St. Mary's Sun Prairie Emergency Center and Mercy Hospital in Janesville are not in the Physicians Plus provider network. If you receive non-emergency care from at these facilities, it will not be covered by your Physicians Plus HMO policy. To ensure the best continuity of care between emergency medical personnel and your primary care physician, we recommend using network facilities for emergency care whenever possible.

Some examples of conditions requiring emergency care:

- Acute allergic reactions
- Acute asthmatic attacks
- Convulsions
- Epileptic seizures
- Acute hemorrhage
- Heart attack
- Large bone fractures
- Attempted suicide
- Suffocation
- Loss of consciousness
- Severe bleeding
- Not breathing
- Drug overdose

Conditions that may require urgent care:

- Minor cuts
- Sprains
- Non-severe bleeding
- Minor burns
- Most drug reactions
- Small bone fractures

Please refer to your [member handbook](#) for complete details on ER and urgent care.

Physicians Plus' network ER facilities in the Madison area include:

Meriter Hospital, Madison
UW Hospital, Madison
Columbus Community Hospital, Columbus
Stoughton Hospital, Stoughton

Physicians Plus' network urgent care facilities in the Madison area include:

UW Health-East Towne, Madison
UW Health-West Towne, Madison
UW Health-Pediatric After Hours Clinic, University Avenue, Madison
Columbus Community Hospital, Columbus
Stoughton Hospital, Stoughton
Stoughton Hospital Urgent Care, Oregon
Fort Healthcare Urgent Care-Lake Mills, Lake Mills

Please review Physicians Plus' [provider directory](#) for a complete list of network emergency and urgent care facilities.